



DataMotion SecureMail v.5.59

Release Notes

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Part # 050060-02

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INTRODUCTION

This release note provides information about the DataMotion SecureMail Release 5.59. The release information includes a summary of new features, issues resolved, and known limitations. This release includes a new version of the Secure Messaging API that will be available for all customers.

For more information about the product, including installation and configuration, see [Documentation](#) on page 10.

Refer to www.datamotion.com for product updates and for information about support policies, warranty coverage, and service offerings.

SYSTEM REQUIREMENTS

SUPPORTED PLATFORMS

Browsers

Microsoft Edge (based on Chromium)

Firefox (current version)

Chrome (current version)

Safari (current version)

Mobile Devices

Apple iPhone

Android Devices

Server Operating Systems

Windows Server 2016

Windows Server 2019

SQL Server

SQL Server 2014

SQL Server 2016

SQL Server 2019

NEW FEATURES IN THIS RELEASE

SMC API V3

A new iteration of the Secure Messaging API has been included in this release which has been dubbed SMC API V3. This is not replacing the original Secure Messaging API but is an entirely new API with additional features and request formats. Going forward the URL for this API shall be:

`{BaseURL}/SMCApi/v3/{request_path}`

For example, on the public DataMotion SaaS a request using the new authentication request would look something like the following:

<https://ssl.datamotion.com/SMCApi/v3/token> where <https://ssl.datamotion.com> is the {BaseURL} and token is the {request_path} respectively.

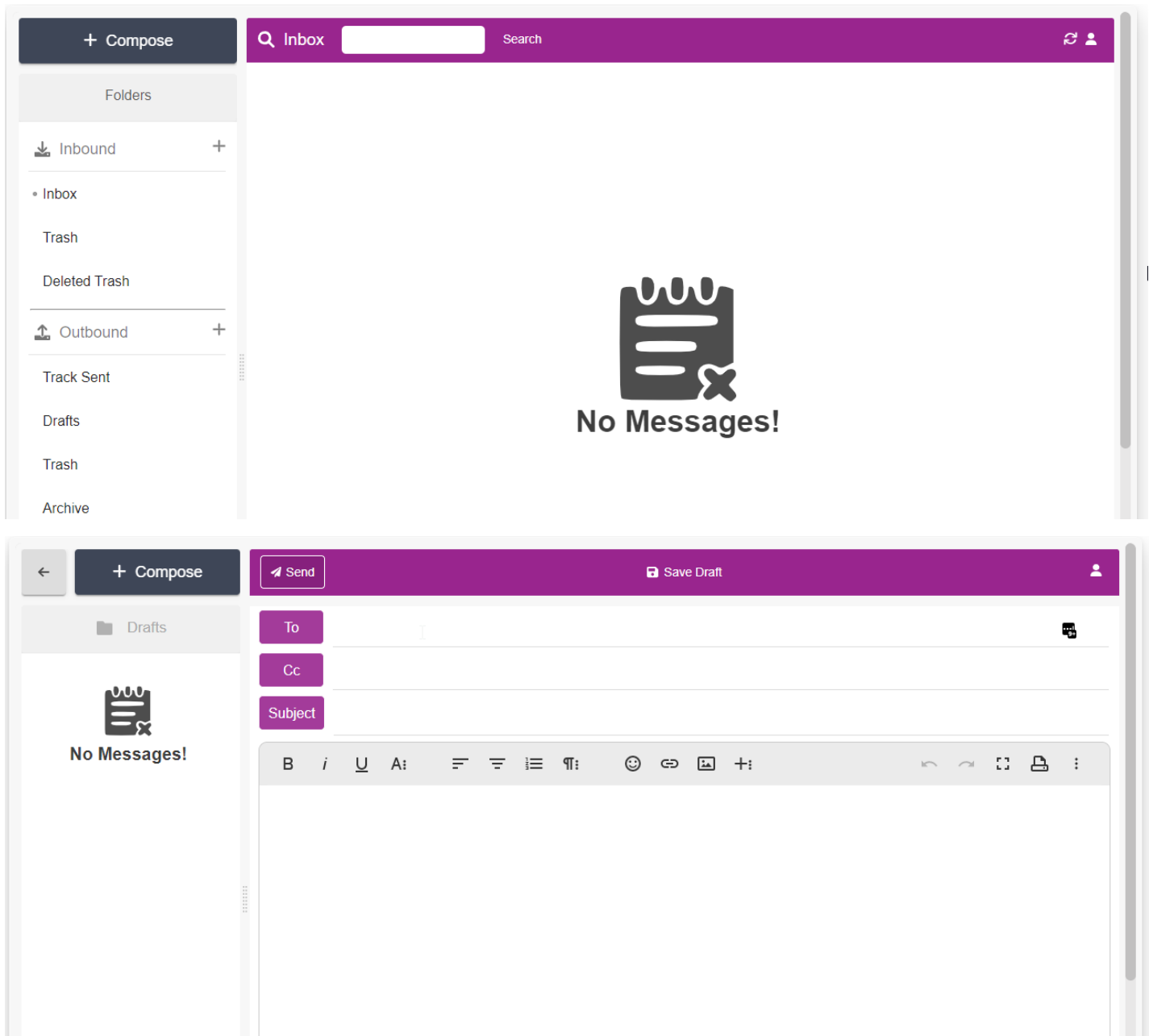
Additional information regarding all API requests shall be made available on the DataMotion developer site at <https://developers.datamotion.com>

NEW USER INTERFACE

A new user interface has been introduced in this release which will be available for users in their user preferences should they wish to utilize it. Inside of a user's preferences a new field **Portal Version:** shall be available with the options of **New** or **Classic**.

Portal Version: ☐ New ☒ Classic

Switching to the **New** option will change a user's web portal interface into the new look. As an example this new interface will look something like the following:





CHANGES AND ENHANCEMENTS MADE IN THIS RELEASE

IMPROVED USER MANAGEMENT

The User Management screen available to administrators now has a select all checkbox available for performing user administration tasks. This checkbox is next to the total number of current users next to the Email Address column and look something like this:

Manage Users - ((DataMotion))

Total Licenses: 10 Licenses Used: 2

<input checked="" type="checkbox"/>	2	Email Address
<input checked="" type="checkbox"/>		test1@test.com
<input checked="" type="checkbox"/>		test2@test.com

CUSTOM NOTIFICATION ENHANCEMENT (FROM ADDRESS OVERRIDE)

The From address for custom notifications can now be configured per tenant on the system. Configuration for this setting must be performed by DataMotion Support staff or by administrators for on-premise customers. This setting can be found on the Company Configuration – Company Properties page and looks like the below:

Override Notifications Delivery From Address
Override the From address for delivering notifications with the email address provided here.

DKIM Override

DKIM signatures can be set on all From address overrides put in place by the feature enhancement above. This feature requires DKIM to be configured and put in place for the tenant's domain. This setting is also found on the Company Configuration – Company Properties page and looks like the below:

Force Override DKIM
Apply DKIM signatures to notifications with overridden From email address

* ☐ Off ☒ On

TLS

The platform has been updated to accept inbound HTTP requests at TLS 1.3. This will allow clients who have updated to TLS 1.3 only to perform API requests to the system.

LOGGING

For on-premise customers enhanced logging for tracking bad mail is now present on the system.

MFA CONTROL

An option to limit the methods of multi factor available to a user have been added for each user type. This setting can be reached in the administrative tools under the user type properties and looks like this:

Supported MFA Methods
The selected Multi Factor Authentication methods will be displayed as options for delivering a One Time Password.

☒ Email ☒ Authenticator

RESOLVED ISSUES

The following-reported issues have been resolved in this release. If this is a Maintenance Release, the most recent Maintenance Release is listed first. (Note that some Maintenance Releases may not be listed because they do not always require documentation).

Table 1. Resolved Issues

Original Issue	Description/Resolution	Notes
Some attachments would not open in the portal.	Certain types of files would cause file corrupt errors when downloading. This has been fixed.	Affects file attachments in the web portal. Addresses ticket#10206929
Some attachments were being duplicated.	Attachments sent with a specific content disposition header were being duplicated. This has been fixed.	Affects all file attachments. Addresses ticket#10205894
Footer info would show during multi-factor authentication process.	When using multi-factor authentication, internal footer information would appear when logging in. This has been fixed.	Affects MFA users on the web portal.
TextBody field was returning HTML content.	The TextBody field of the Get Message Without Attachment Data request was returning HTML content in the response. This has been fixed.	Affects Secure Messaging API users only.
Sometimes mobile users would see the notification message instead of the message body.	When Read Confirmation was enabled mobile site users would see the message received notification text instead of the actual message body. This has been fixed.	Affects mobile site users only. Addresses ticket#10202685

KNOWN ISSUES

The following are known issues in this release.

Table 2. Known Issues

Description
Group Mailbox currently does not function as expected when utilizing the new user interface. To retain usage of this feature you must continue using the classic user interface.

DOCUMENTATION

The following documentation is associated with this release:

Table 3. DataMotion SecureMail Release Documentation

Doc. PN	Pub. Date	Title	Updated
050004-07	10/19/2020	Datamotion SecureMail User Guide	No
050006-08	10/19/2020	DataMotion SecureMail Administration Guide	No