

# DataMotion SCP v.7.28 Release Notes

v.3

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## INTRODUCTION

This release note provides information about the DataMotion SCP Release 7.28. This release is a culmination of bug fixes and enhancements for the platform in this release. General updates and platform improvements have also been performed for maintenance purposes to enhance the overall user experience.

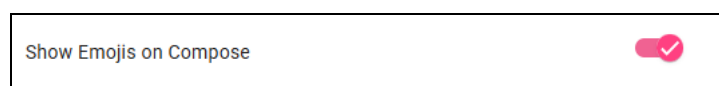
## CHANGES AND ENHANCEMENTS IN THIS RELEASE

### GENESYS INTEGRATION IMPROVEMENTS

This release includes some updates to the Secure Platform to improve the experience for current and future customers who utilize the Genesys integration. These improvements include the addition of References and In-Reply-To headers so that message threading will be more effective.

### LOW CODE WIDGET IMPROVEMENTS

This release will add a setting for users of the low code widget to hide the use of emojis in the message compose view. The setting can be seen by all administrator level users within a tenant and can be found under the Message Center Company Settings. It will appear as a simple toggle and should look something like this:



### DOWNLOAD MESSAGE AS PDF CHANGES

As of this release the feature related to downloading messages as a PDF has been changed to function differently depending on a message's attachments. If a message does not have any attachments, then the message will still be downloaded as a PDF file directly. However, for messages that do have attachments (this includes any filetype or number of attachments) the Download PDF option will instead download the message as a zip file.

This zip file will contain the message itself as a PDF file, and then each individual attachment will also be included in the folder structure.

| Name        | Type                   | Compressed size | Password protected | Size  | Ratio |
|-------------|------------------------|-----------------|--------------------|-------|-------|
| attachments | File folder            |                 |                    |       |       |
| 4355142.pdf | Adobe Acrobat Document | 79 KB           | No                 | 81 KB | 3%    |

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**NOTE:** This action is still performed in the same manner as it was previously regardless of message content. Just select the three vertical dots and then choose Download PDF like the below.



## ACCOUNT SYNC IMPROVEMENTS

This release has improved the identity provider sync that occurs on the platform when certain user profile fields are updated. These fields include:

- Email
- First Name
- Last Name

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## RESOLVED ISSUES

The following-reported issues have been resolved in this release. If this is a Maintenance Release, the most recent Maintenance Release is listed first. (Note that some Maintenance Releases may not be listed because they do not always require documentation).

**Table 1. Resolved Issues**

| Original Issue                                                                           | Description/Resolution                                                                                                                                                                                                                                                                          | Notes                                                                               |
|------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| Secure form redirects would sometimes go to the incorrect location.                      | At times, when using a Secure Form configured for anonymous usage, the user would be redirected to the login screen instead the actual form. This has been corrected and should no longer occur.                                                                                                | Affects users of the platform who use Secure Forms.                                 |
| Sometimes message attachments would not download from messages downloaded as PDF.        | Some file types had issues downloading properly from messages that were downloaded as PDFs. This is considered to be an issue with PDF files themselves, however updates have been made (discussed above) to the overall feature to ensure messages and attachments can be downloaded properly. | Affects users of the platform who download messages as PDFs.                        |
| The retract option would sometimes remain for messages that were successfully retracted. | After successfully retracting a message selecting the same message in the Outbound/Sent folder view would still show the retract option even though the message was already retracted. This has been corrected and should no longer occur.                                                      | Affects users of the platform who retract messages using the web portal interface.  |
| Inline attachments would sometimes duplicate in messages.                                | When composing a message using the web portal interface, pasting in an inline attachment from the clipboard would sometimes cause duplicate images to appear in the message. This has been corrected and should no longer occur.                                                                | Affects users of the platform who compose messages within the web portal interface. |

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## KNOWN ISSUES

The following table includes known issues discovered but not resolved as of this release.

**Table 2. Known Issues**

| Issue                                                                                                           |
|-----------------------------------------------------------------------------------------------------------------|
| When changing a user's username, there is no warning given to the user and they are logged out.                 |
| In the Account Type Settings Report some Previous Value fields are not displayed when after changing a setting. |

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