



DataMotion SCP v.7.13 Release Notes

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INTRODUCTION

This release note provides information about the DataMotion SCP Release 7.13. This release is a culmination of changes and enhancements as well as bug fixes for the platform. An overview of these enhancements is included in this document as are highlights of various bug fixes.

NEW FEATURES IN THIS RELEASE

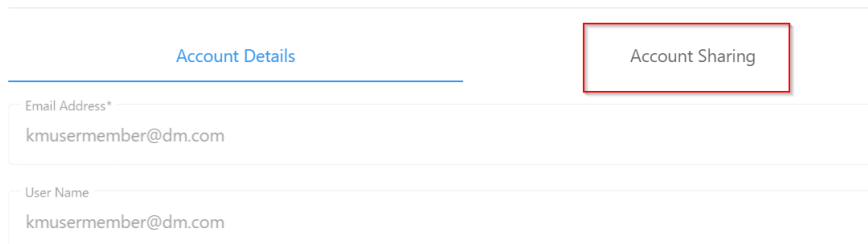
GROUP MAILBOXES

This release marks the first iteration of the group or shared mailboxes feature. There is a full set of API requests available for configuring this feature for development personnel as well as a user interface for administrators to configure group mailbox functionality for users. The user interface in particular is described in this section both how to create and add users to a group mailbox and how to use them as a user.

Creating a Group Mailbox

Admins can create a group mailbox in the same way as they create and manage regular users via the Admin interface's Account List view with the addition of the new Account Sharing tab. This tab will appear when adding or editing any user and will look like this:

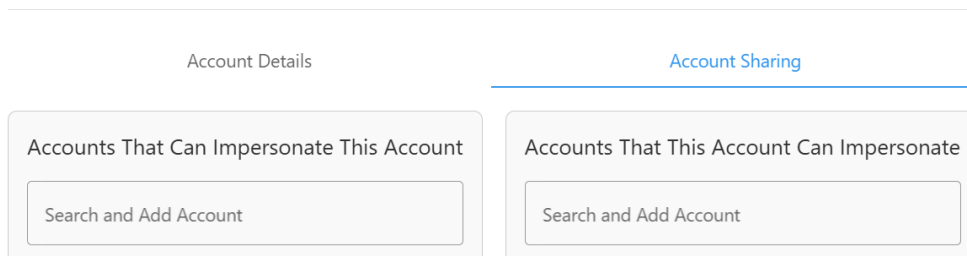
Edit Account



The screenshot shows the 'Edit Account' form with two tabs: 'Account Details' and 'Account Sharing'. The 'Account Sharing' tab is highlighted with a red rectangular box. Below the tabs, there are two input fields: 'Email Address*' with the value 'kmusermember@dm.com' and 'User Name' with the value 'kmusermember@dm.com'.

When switching to this tab it is likely that it will be empty initially and look like this:

Edit Account



The screenshot shows the 'Edit Account' form with the 'Account Sharing' tab selected. The tab is highlighted with a blue line. Below the tab, there are two sections: 'Accounts That Can Impersonate This Account' and 'Accounts That This Account Can Impersonate'. Each section contains a 'Search and Add Account' button.

It is important that when using this Group Mailbox feature that you designate (or create) user accounts who will be used as the Group Mailboxes for your company as any user account can be turned into or added to a Group Mailbox using this feature. The two options shown above on the Account Sharing tab control this and are described below:

- Accounts That Can Impersonate This Account
 - » This option allows admins to designate the user that is being created or edited as a Group Mailbox and any users added here will be able to use this user's mailbox for sending and receiving messages.
- Accounts That This Account Can Impersonate
 - » This option allows admins to add the user that is being created or edited to a Group Mailbox where they can then use that Group Mailbox for sending and receiving messages.

The steps below describe designating a Group Mailbox owner/user and adding a member to the mailbox.

1. Sign in to the platform as an administrator.
2. Access the Admin area.
3. Select Account List
4. Either create a new account by clicking the + Create Account button or edit an existing account for it to be a Group Mailbox for your company.

a. Below is an example of a user who is a Group Mailbox owner.

Email Address*	
kmusergroupowner@dm.com	
User Name	
kmusergroupowner@dm.com	
First Name*	Last Name*
kmuser	groupowner
Display Name	
kmuser groupowner	

5. On the Create Account or Edit Account pop up view, select the Account Sharing tab.
6. Under the Accounts That Can Impersonate This Account section search for and add a member to the Group Mailbox.

Accounts That Can Impersonate This Account

Search and Add Account

kmuser member

kmuser member
kmusermember@dm.com

- You can search for and add more users or click save to finish adding members to the Group Mailbox.

Account Details

Accounts That Can Impersonate This Account

Search and Add Account

kmuser member
kmusermember@dm.com

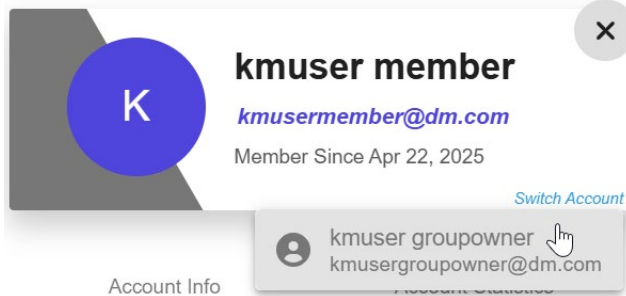
Save

NOTE: You can also remove members from a Group Mailbox by simply clicking the  and then clicking the Save button.

With a Group Mailbox in place and a member added to it you can begin using the mailbox. How this is done is discussed in the section below.

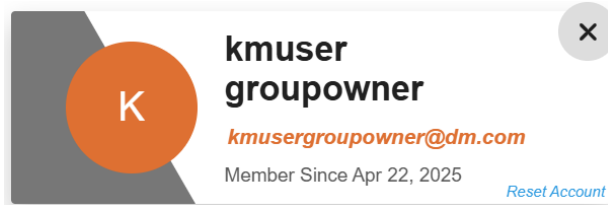
Using a Group Mailbox

Using a Group Mailbox as a member of one is relatively easy to do and can be done at any time from the main view of the Secure Message Center web portal. To be specific within a user's account information there will be an option called Switch Account when they are a member of a Group Mailbox. This will look something like this:



When a user clicks on this Switch Account link they will access the Group Mailbox user and can then send and receive messages using that mailbox.

NOTE: If a user is a member of multiple Group Mailboxes they will see all of them when they click the Switch Account link above.



NOTE: A user can return to their regular mailbox by clicking the Reset Account link that appears under the account information of the Group Mailbox they are accessing.

Now that the user is accessing the Group Mailbox when they compose and send a message it will be from that Group Mailbox's address.

Message From Member of Group Mailbox

 kmuser groupowner
kmusergroupowner@dm.com

To kmuser@dm.com

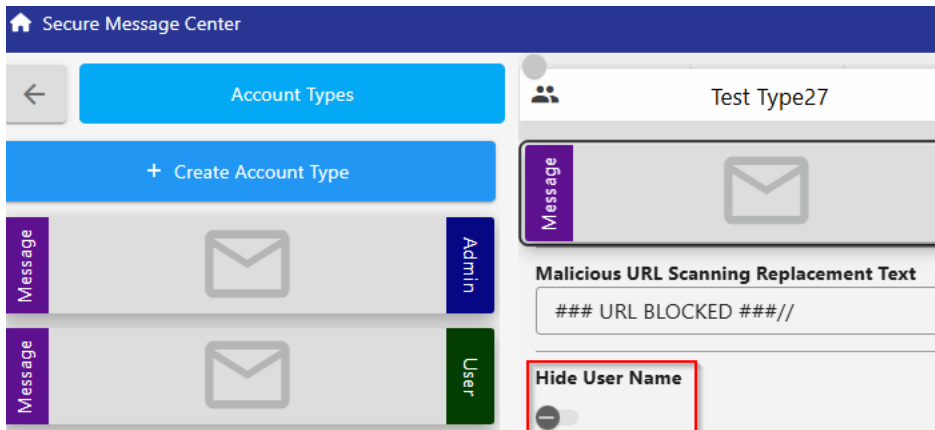
This is a test

NOTE: Any replies to messages sent by a Group Mailbox will only be sent back to that Group Mailbox address. A member of the Group Mailbox must click the Switch Account link under their account information to view any replies.

CHANGES AND ENHANCEMENTS IN THIS RELEASE

ACCOUNT TYPE SETTING ENHANCEMENTS

This release includes the addition of a UserName edit toggle that will determine whether or not users that are a part of a certain Account Type can edit their user name or not. This setting is located within the Account Types area of the Admin view and is a simple slide toggle that looks like this:



SECURE FORMS ENHANCEMENTS

As of this release it will now be possible for Secure Forms administrators to designate their Secure Forms as cross tenant. This allows for forms to be accessed by a greater number of form admins to use these forms as a templated starting point.

In the Forms area of the Admin view there will be a new System Forms toggle at the top bar of the Form Library:



When enabled the cross tenant forms will be displayed and can be edited.

Form Name	Date Saved	Published	Actions
Retirement Distribution Request Form	3/31/25, 9:39 AM		
Secure Messaging and Preapproval Form	3/21/25, 2:18 PM		
Contact Us - New Patient Form	3/21/25, 11:20 AM		
Financial Services Contact Form	3/21/25, 11:14 AM		

When creating or editing a form it is also possible to designate a form as cross tenant by accessing the Form Properties of the chosen form and enabling the System Form toggle.

Form Properties☐ System Form

Form Title *

DataMotion Secure Form

This will add the chosen form to the cross tenants forms list and the form will then be able to be viewed and edited by form administrators when the System Forms toggle is enabled.

RESOLVED ISSUES

The following-reported issues have been resolved in this release. If this is a Maintenance Release, the most recent Maintenance Release is listed first. (Note that some Maintenance Releases may not be listed because they do not always require documentation).

Table 1. Resolved Issues

Original Issue	Description/Resolution	Notes
The Cc and Bcc fields would sometimes not show in the Compose view.	At times, when creating messages in the Compose view the Cc and Bcc fields would not be presented to the user. This has been corrected and should no longer occur.	Affected message creation on the Secure Message Center web portal.
The Inbox or Sent view would sometimes show as empty.	At times, when user's would refresh the Inbox or Sent view of their mailbox they would show as empty. This has been corrected and should no longer occur.	Affected the Inbox and Sent view of user's mailboxes on the Secure Message Center web portal.
Messages would send as notifications instead of plaintext.	Certain messages were being sent at a larger size than expected and causing the change to notifications where they should have sent as plain text. This has been corrected and should no longer occur.	Affected plaintext delivery of messages.
The Reports view would sometimes be missing the right side scroll bar.	Admins would sometimes not see or be able to scroll the Reports dashboard due to a missing scroll bar on the right side of the view. This has been corrected and should no longer occur.	Affected the Report dashboard view for Admins on the Secure Message Center web portal.
Downloading messages as PDFs would sometimes contain no attachments.	When downloading messages from the Secure Message Center web portal as PDFs sometimes the attachment tag to view the message's included attachments would not be displayed in the PDF. This has been corrected and should no longer occur.	Affected downloading messages with attachments as PDFs from the Secure Message Center web portal.
The Secure Forms view would slow down when certain rules were applied and then deleted.	When admins would apply certain subject or recipient rules to forms and then delete them, the view would slow down. This has been corrected and should no longer occur	Affected Secure Forms creation for admins on the Secure Message Center web portal.

KNOWN ISSUES

The following table includes known issues discovered but not resolved as of this release.

Issue
When changing a user's username, there is no warning given to the user and they are logged out.
In the Account Type Settings Report some Previous Value fields are not displayed when after changing a setting.
Sometimes users will be asked to sign in twice when utilizing Microsoft as their Single Sign On option.