



DataMotion v.5.55 Release Notes

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Part # 050057-02

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INTRODUCTION

This release note provides information about DataMotion Release 5.55. The release information includes a summary of new features, issues resolved, and known limitations.

For more information about the product, including installation and configuration, see [Documentation](#) on page 7.

Refer to datamotion.com for product updates and for information about support policies, warranty coverage, and service offerings.

SYSTEM REQUIREMENTS

SUPPORTED PLATFORMS

Browsers

Microsoft Edge

Firefox (current version)

Chrome (current version)

Safari (current version)

Mobile Devices

Apple iPhone

Android Devices

Server Operating Systems

Windows Server 2012 R2

Windows Server 2016

Windows Server 2019

SQL Server

SQL Server 2012

SQL Server 2014

SQL Server 2016

SQL Server 2019



CHANGES AND ENHANCEMENTS MADE IN THIS RELEASE

SECURE MESSAGING API - GETMESSAGEMETADATA

The GetMessageMetadata call in the Secure Messaging API was changed to better reflect the DateOpened field regarding SafeTLS based messages.

USER TRANSFER

It is now possible to re-send a transfer user request if a user does not receive or acknowledge the initial notification. An admin will have to attempt the transfer user process again and they will be shown the timestamp for the initial request, and a set of options to either cancel the request entirely or re-send the transfer request notice to the user again.

RESOLVED ISSUES

The following-reported issues have been resolved in this release. If this a Maintenance Release, the most recent Maintenance Release is listed first. (Note that some Maintenance Releases may not be listed because they do not always require documentation).

Table 1. Resolved Issues

Original Issue	Description/Resolution	Notes
Hyperlinks embedding incorrectly.	When using the web portal to compose a message, typing in a hyperlink (e.g. datamotion.com) instead of copy and pasting would cause the hyperlink to embed the email itself not the link to the site. This has been fixed.	Affects the web portal's compose screen, specifically the message body text.
Password Reset questions not acting appropriately.	This was related to the administrative company properties setting wherein the tooltip reflected vague information. This has been corrected.	Affects the web portal administrative tools section only.
Expired messages were not always being deleted.	This has been corrected.	Affects all users.
From and To emails not lining up on mobile.	The From and To email entries on the mobile site were not lining up properly with the To being tabbed in further than expected. This has been corrected.	Affects mobile site users only.
Incorrect folder error on mobile.	When creating a Track Sent folder if there is already a folder with the same name the site would say the folder was created when it should have said "Folder Already Exists." This has been fixed.	Affects mobile site users only.

KNOWN ISSUES

The following are known issues in this release.

Table 2. Known Issues

Description
Admins are unable to enable to MFA for sub-companies.
Auto save on compose page not working for mobile site (i.e. no drafts being auto created on mobile).
Having a (character in the From field results in non-deliverable mail.
The characters), <, and > will have backslash characters in front of them when they are used in the From field.

DOCUMENTATION

The following documentation is associated with this release:

Table 3. DataMotion SecureMail Release Documentation

Doc. PN	Pub. Date	Title	Updated
050004-07	10/19/2020	Datamotion SecureMail User Guide	No
050006-08	10/19/2020	DataMotion SecureMail Administration Guide	No

