



DataMotion SecureMail v.5.52

Release Notes

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Part # 050055-01

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INTRODUCTION

This release note provides information about the DataMotion SecureMail Release 5.52. The release information includes a summary of new features, issues resolved, and known limitations. This release includes a new CRM custom ID feature allowing customers who use CRMs to include these IDs in their secure messages. There have also been enhancements made to the API as of this release for customers who develop their own applications including a delete company function.

For more information about the product, including installation and configuration, see [Documentation](#) on page 8.

Refer to www.datamotion.com for product updates and for information about support policies, warranty coverage, and service offerings.

SYSTEM REQUIREMENTS

SUPPORTED PLATFORMS

Browsers

Microsoft Edge

Firefox (current version)

Chrome (current version)

Safari (current version)

Mobile Devices

Apple iPhone

Android Devices

Server Operating Systems

Windows Server 2012 R2

Windows Server 2016

Windows Server 2019

SQL Server

SQL Server 2014

SQL Server 2016

SQL Server 2019

NEW FEATURES IN THIS RELEASE

CRM CUSTOM ID

This release includes a new CRM Custom ID field as part of the administrative options for companies that utilize a CRM system and perform secure email routing. In particular, this will help those who utilize Salesforce and Email 2 Case. This feature must be enabled at the company level and will apply to all messages sent by that company regardless of user type. Please be aware that an administrative level user will be required to perform the task of enabling this feature.

COMPOSE MESSAGE AUTO-SAVE INTERVAL

For on premise customers, it is now possible to set a Compose Message Auto-Save Interval (set in minutes) for the web portal Compose page. Once the interval is reached, a message will be saved as a draft.

CHANGES AND ENHANCEMENTS MADE IN THIS RELEASE

SAFE TLS FRIENDLY NAME SETTING

There is now an option to apply a friendly name to Safe TLS delivered messages. This means that any message delivered via Safe TLS can have the sender's name appear when messages are delivered to email clients such as Outlook or Gmail.

API ENHANCEMENTS

The API has been enhanced with new functions in this release, including a function to delete companies via the administration API.

LANGUAGE PACK UPDATE

The languages that the web portal is available in have been updated in this release to include better overall translations for the Canadian French dialect.

RESOLVED ISSUES

The following-reported issues have been resolved in this release. If this a Maintenance Release, the most recent Maintenance Release is listed first. (Note that some Maintenance Releases may not be listed because they do not always require documentation).

Table 1. Resolved Issues

Original Issue	Description/Resolution	Notes
Certain words not being translated by language pack.	This was particularly noticed with the Canadian dialect version of French on the web portal. Certain words would not translate properly. This has been corrected.	Affects the web portal's text.
MFA not working with SSO	Users would not be able to receive codes for any company that has Single Sign On and Multi-Factor Authentication enabled. This has been fixed.	Affects all tenants with both features enabled.
Incorrect error during password reset	When performing a password reset, there would be an error that displayed the password must be 0 characters long when meeting the requirements but not the correct character length. This has been fixed.	Affects password resets via the web portal.
Enabling MFA for multiple users is inconsistent	Enabling Multi Factor Authentication for multiple users at once regardless of their company settings would prompt an MFA Enabled Successfully notification. This has been fixed.	Affects companies with MFA in the web portal.
Disabling MFA causing errors.	Disabling Multi Factor Authentication in a company without any users would cause an error. This has been fixed.	Affects companies with MFA in the web portal.
Cobrand has a 401 redirect error	The cobrand image would cause a 401 redirect error if the cobrand image url did not have http:// or https:// inserted. This has been fixed.	Affects companies with custom cobrands in the web portal.
Secure Contact cobrand inconsistencies	While using Secure Contact, the cobrand would switch to the default cobrand upon clicking the login buttons instead of the custom cobrand in place for the company. This has been fixed.	Affects companies with custom cobrands and Secure Contact in the web portal. Addresses ticket#10198942
Site domain and SSH Keys	The SSH Key Exchange Algorithms have been updated to eliminate weaker ciphers.	Addresses ticket#10202007

Original Issue	Description/Resolution	Notes
Help pages needed update	All Help pages have been updated to .aspx instead of .htm for security purposes.	Affects the web portal Help pages.
Web Session Timeout inconsistency	The web session timeout was inconsistent in regards to the Compose page. Sessions would remain active past the set time on the Compose page and reload a blank page. They would not be returned to the login page as expected. This has been fixed.	Only affects the web portal. Addresses ticket#10203249.
Mail Header decoding	Certain mail headers, specifically for file attachments in MIME messages, were not being decoded properly. Implementation of RFC 2047 has been performed in order to correct this issue.	Affects all MIME message decoding. Addresses ticket#10170416



KNOWN ISSUES

The following are known issues in this release.

Table 2. Known Issues

Description
Sometimes expired messages are not deleted.
Mobile site displays message notification instead of message body for iPhone/iPad users when receiving certain MIME messages.
The mobile site shows an incorrect error when creating a second Track Sent folder.
Broken links appear when an inline video attachment is removed from a message. This occurs while performing an Edit as New Message option from the Track Sent folder.
The auto save on the Compose page does not work on the mobile site.
While using the mobile site, inline image attachments are retained in messages that have already been retracted.

DOCUMENTATION

The following documentation is associated with this release:

Table 3. DataMotion SecureMail Release Documentation

Doc. PN	Pub. Date	Title	Updated
050004-07	10/19/2020	Datamotion SecureMail User Guide	No
050006-08	10/19/2020	DataMotion SecureMail Administration Guide	No