



DataMotion SecureMail v.5.43

Release Notes

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Part # 050047-02

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INTRODUCTION

This release note provides information about the DataMotion SecureMail Release 5.43. The release information includes a summary of new features, issues resolved, and known limitations. This release includes an update web portal user interface improving the overall look and feel of all web pages for general users.

For more information about the product, including installation and configuration, see [Documentation](#) on page 8.

Refer to www.datamotion.com for product updates and for information about support policies, warranty coverage, and service offerings.

SYSTEM REQUIREMENTS

SUPPORTED PLATFORMS

Browsers

Internet Explorer 11

Microsoft Edge

Firefox (current version)

Chrome (current version)

Safari (current version)

Mobile Devices

Apple iPhone (current and 2 prior OS releases)

Android Devices (current and 2 prior OS releases)

Server Operating Systems

Windows Server 2012 R2

SQL Server

SQL Server 2014 (Compatibility level 120)

SQL Server 2016 (Compatibility level 120) – Current production version.

Gateway

Gateway 4.16.1.3

NEW FEATURES IN THIS RELEASE

BAA AND TOS SERVER SETTING

There is a new server setting to hide the links to view the TOS and BAA on the web portal. This feature is only available to on-premise customers and requires integrator-level access to the system.

CHANGES AND ENHANCEMENTS MADE IN THIS RELEASE

WEB PORTAL USER INTERFACE

The entire web portal has an updated user interface on all general user pages. The updated interface has improved the overall responsiveness of the web pages and made all interactable objects stand out more than previous releases. The company administration pages have not been changed.

FRENCH CANADIAN LANGUAGE UPDATE

The language selection for French Canadian has been updated show the appropriate language throughout the user pages and help pages of the web portal.

WEB BROWSER SUPPORT (MICROSOFT EDGE)

This release sees the official inclusion Microsoft Edge as a supported web browser.

DATAMOTION ADAPTER ENHANCEMENT

The DataMotion SecureMail Adapter has been enhanced in order to run without the need for TLS 1.0 and 1.1 to be enabled.

SECURE MESSAGING API

The Secure Messaging API has been extended with a number of new calls in this release, improving overall functionality and usability. These API calls are as follows:

1. Get Message Summaries With Metadata
2. Save A Draft Message
3. Send A Draft Message
4. Get A Message Without Attachment Data
5. Get An Attachment

SECURE MESSAGING API SEND MESSAGE WITH IN-LINE ATTACHMENT

This release includes the capability to use the Secure Messaging APIs Send Message API call with in-line attachments. For example this would allow including a signature in the message via the Send Message call via the use of in-line attachments.

RESOLVED ISSUES

The following-reported issues have been resolved in this release. If this a Maintenance Release, the most recent Maintenance Release is listed first. (Note that some Maintenance Releases may not be listed because they do not always require documentation).

Table 1. Resolved Issues

Original Issue	Description/Resolution	Notes
The company list drop-down on the user management page was not sorted alphabetically.	This has been corrected and searching the company list drop-down on the user management page is now sorted alphabetically	The company list drop-down will only appear if a tenant has sub-tenant in the company hierarchy.
In certain situations it was possible for messages to display the wrong message status.	Occurred only on certain messages where attachments were downloaded from the web portal. This has been corrected.	This addresses the issue from OTRS ticket number 10166699
Editing a sub-company cobrand would overwrite the parent company cobrand.	This was occurring when the parent admin would click the clear image button which would then display the parent company cobrand but not change the drop-down. This has been corrected.	This addresses the issue from OTRS ticket number 10139579
More than 1 company can be set as the Free Trial Template Company.	It was possible to set the Free Trial Template Company setting to On for more than a single company on the system. This has been corrected.	Only affects on-premise customers who utilize the setting.
User preferences were not honoring daylight savings time in the Time Zone drop-down.	This has been corrected.	Affected all customers.
Default company appeared twice in the company list drop-down on the user management page.	This has been corrected.	Only affects on-premise customer admins.
It was possible to use the same name for multiple companies.	This has been corrected.	Affected all customers.



Original Issue	Description/Resolution	Notes
Help pages displaying 404 errors.	Group mailbox help pages were not displaying their content. This has been corrected.	Affected all customers.
When composing a message, separating the recipients via a space would send the message.	This was not the expected behavior as these messages would not reach the intended recipients and should have warned the user this would not work. This has been corrected and the appropriate message will appear on screen should this be attempted.	Affected all customers.
Long email addresses were not fully displayed in the CC field on the Mobile Site.	This has been corrected.	Affected all customers.
Plain Text TLS returns were stripping email addresses.	This was an issue related to local exchange email addresses not appearing in the appropriate email header. This has been corrected.	Affected customers using Safe TLS and utilizing a local Microsoft Exchange.

KNOWN ISSUES

The following are known issues in this release.

Table 2. Known Issues

Description
Group Mailboxes will not allow users to be added if the email ends in a 1.
Extra draft messages being created due to message replies.
Having the same cobrand on multiple companies conflicts with Secure Contact Us.
Wildcard searches via the % sign does not work on secondary pages.



DOCUMENTATION

The following documentation is associated with this release:

Table 3. DataMotion SecureMail Release Documentation

Doc. PN	Pub. Date	Title	Updated
050004-06	10/30/2018	Datamotion SecureMail User Guide	No
050006-07	10/30/2018	DataMotion SecureMail Administration Guide	No