



DataMotion Direct v6.4 Release Notes

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DataMotion, Inc. Confidential and Proprietary Information.

200 Park Avenue, Suite 302
Florham Park, NJ 07960
USA

1 800-672-7233 or +1 973-455-1245

<http://www.datamotion.com/>

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INTRODUCTION

These release notes provide information about the DataMotion Direct Release 6.4, including a summary of new features. This release provides a variety of security improvements and a key improvement to the reporting features of the web portal.

SYSTEM REQUIREMENTS

SUPPORTED PLATFORMS

Browsers

Internet Explorer 10

Internet Explorer 11

Firefox (current version)

Chrome (current version)

Safari (current version)

Mobile

iPhone

iPad 10 inch

Android phone

Android tablet

Direct Related Services

DPP – 1.7

Direct Messaging 6.4

XDR – 1.5

Operating Systems (Server)

Windows Server 2012 R2

SQL Server

SQL Server 2014 in compatibility mode

IMPROVED FEATURES IN THIS RELEASE

POP3 SECURITY

TLS 1.1 and TLS 1.2 have been enabled for the POP3 service. This provides greater security for clients that require the use of the latest ciphers.

TOTAL VIEW REPORT

The Total View report has been enhanced to allow for an administrator to run the total view report for their sub-tenants. This is done by simply entering the sub-tenant from the Tenants tab of the Direct Provisioning Portal, selecting the sub-tenant, clicking Reports, and then selecting the Total View Report. The report will be downloaded to the administrator's machine and contain data pertaining to the sub-tenant's users.

The Total View report's Delivery Status column now displays a verbal message of the status of each message sent.

MESSAGE TRACKING REPORT

The Message Tracking report has been enhanced to include the Delivery Status column. This is the same column that was previously only available in the Total View report.

INBOX PROCESSING TIME

The time to return data for the Inbox has been drastically reduced. Now an inbox that has a very large number of messages, say 200,000, will return data in a very brief timeframe. This improvement applies to both the SOAP and REST APIs.

RESOLVED ISSUES

The following-reported issues have been resolved in this release.

Table 1. Resolved Issues

Description	Resolution	Notes
When a Direct Message would fail, the failed MDN would only state FAILED DELIVERY NOTIFICATION which made tracking more difficult.	The failed MDNs will now include the original subject in order to provide better tracking.	
When MDNs were received and processed, sometimes they would not update to the appropriate status.	Improvements to the system ensure that all MDNs will be updated to the appropriate status upon successfully processing, i.e. DirectMessageDispatched (18).	
Retrieving a message via API was not matching up with the expected message.	While retrieving a message via the API using GetMessage, and setting the Disposition-Notification-To header, a notification was being returned instead of the actual message. This has been corrected.	Successfully addresses Ticket#10181195
Certain CCD files were being incorrectly downloaded.	In some situations CCD files that were sent via the web portal and retrieved via the API, the CCD was improperly encoded. This has been corrected.	Successfully addresses Ticket#10183114
Track Sent would show duplicate messages on Edge browser.	When sending a message via the web portal on the Edge browser, duplicate messages would appear in the track sent. This has been corrected.	

KNOWN ISSUES

The following are known issues in this release.

Table 2. Known Issues

Description/Resolution
Recipient Users on the Mobile site cannot forward or reply to messages.
Inserting hyperlink into any browsers except IE 11.

Description/Resolution
Validation errors on mobile site, such as incorrect logins, do not appear in red text.

DOCUMENTATION

The following documentation is associated with this release:

Table 3. DataMotion Direct Release Documentation

Doc. PN	Pub. Date	Title	Updated
050003-04	06/29/2015	Datamotion Direct User Guide	No
050005-04	05/12/2016	DataMotion Direct Messaging Portal Administration Guide	No
0500DP-01	05/11/2018	DataMotion Direct Provisioning Portal Admin Guide	No