



# DataMotion SecureMail v.5.41

## Release Notes

October 10, 2018  
Part # 050046-01

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## TABLE OF CONTENTS

|                                                            |          |
|------------------------------------------------------------|----------|
| <b>INTRODUCTION .....</b>                                  | <b>4</b> |
| <b>SYSTEM REQUIREMENTS .....</b>                           | <b>4</b> |
| Supported Platforms .....                                  | 4        |
| Browsers .....                                             | 4        |
| Mobile Devices .....                                       | 4        |
| Server Operating Systems .....                             | 4        |
| SQL Server .....                                           | 5        |
| Gateway.....                                               | 5        |
| <b>NEW FEATURES IN THIS RELEASE .....</b>                  | <b>5</b> |
| Single Sign-On (SSO) .....                                 | 5        |
| <b>CHANGES AND ENHANCEMENTS MADE IN THIS RELEASE .....</b> | <b>6</b> |
| Safe TLS Reply All .....                                   | 6        |
| REST API payload size increase.....                        | 6        |
| Revamped Client Downloads Page .....                       | 6        |
| DataMotion SecureMail Plugin for Microsoft Outlook.....    | 6        |
| <b>RESOLVED ISSUES.....</b>                                | <b>7</b> |
| 5.41 Resolved Issues .....                                 | 7        |
| <b>KNOWN ISSUES.....</b>                                   | <b>7</b> |
| <b>DOCUMENTATION .....</b>                                 | <b>8</b> |

## INTRODUCTION

This release note provides information about the DataMotion SecureMail Release 5.41. The release information includes a summary of new features, issues resolved, and known limitations. This release includes a brand new Single Sign-On feature which allows new users to choose between Google, Facebook, LinkedIn, or Office 365 to establish credentials to use for their DataMotion SecureMail accounts.

For more information about the product, including installation and configuration, see [Documentation](#) on page 8.

Refer to [www.datamotion.com](http://www.datamotion.com) for product updates and for information about support policies, warranty coverage, and service offerings.

## SYSTEM REQUIREMENTS

### SUPPORTED PLATFORMS

#### Browsers

Internet Explorer 10

Internet Explorer 11 – Edge is not supported at this time

Firefox (current version)

Chrome (current version)

Safari (current version)

#### Mobile Devices

Apple iPhone

Android Devices

#### Server Operating Systems

Windows Server 2012

Windows Server 2012 R2

Windows Server 2016 – Please note that this release was tested primarily with this operating system.

## SQL Server

SQL Server 2008

SQL Server 2012

SQL Server 2014

SQL Server 2016 – Please note that this release was tested primarily with this SQL version.

## Gateway

Gateway 4.16.1.1

## NEW FEATURES IN THIS RELEASE

The following features are introduced in this release:

### SINGLE SIGN-ON (SSO)

The Single Sign-On feature in this release allows any new or existing user, whether they receive a secure e-mail or an administrator creates them, to select a social media provider which can be either Google, Facebook, LinkedIn, or Office 365 to establish credentials for their DataMotion SecureMail account. It is only possible to use one of these options if the email used to create the DataMotion SecureMail account matches the email linked to their social media account. Please be aware that it is still possible to create a unique password during account setup should the user decide not to utilize one of the social media options. The mobile website also fully supports this new feature as well and can be used in any of the supported browsers.

**NOTE: It is possible to create a password for a user's account even if an SSO option is selected, by going to the User Information section of the Member Center and clicking Create Password. This step is necessary if the user intends to utilize the DataMotion SecureMail Plugin for Microsoft Outlook, as a password is required to activate the plugin.**

## CHANGES AND ENHANCEMENTS MADE IN THIS RELEASE

### SAFE TLS REPLY ALL

The changes to Safe TLS in this release will have each user on the system be given a reply-to address, which is unique per instance of the DataMotion SaaS, meaning that it will be different for on-premises deployments. This convention for such addresses is as follows: `UserName_UID@SafeTLSDomain`.

**NOTE: For example, if on main DataMotion SaaS user JonX has an account [jonx@datamotion.com](mailto:jonx@datamotion.com) with UID 1234567 and a recipient account [jonx@gmail.com](mailto:jonx@gmail.com) with UID 1357890, SafeTLS reply-to addresses shall be formatted as follows:**

**[Jonx\\_1234567@safetls.datamotion.com](mailto:Jonx_1234567@safetls.datamotion.com) and [jonx\\_1357890@safetls.datamotion.com](mailto:jonx_1357890@safetls.datamotion.com)**

### REST API PAYLOAD SIZE INCREASE

The payload size for REST API requests has been increased to 25MB, which allows SecureMail users to take advantage of sending larger attachments using REST API.

### REVAMPED CLIENT DOWNLOADS PAGE

The client downloads page has been updated to include new content regarding Outlook 2016 and a separate section for Corporate Outlook buttons under a new Administrators section.

### DATAMOTION SECUREMAIL PLUGIN FOR MICROSOFT OUTLOOK

There has been an update to the DataMotion SecureMail Plugin for Microsoft Outlook to version 5 in this release. This update is available as either SecureMail for Outlook 32-bit v5.0 or SecureMail for Outlook 64-bit v5.0 from the drop-down located on the Client Downloads page.

## RESOLVED ISSUES

The following-reported issues have been resolved in this release. If this a Maintenance Release, the most recent Maintenance Release is listed first. (Note that some Maintenance Releases may not be listed because they do not always require documentation).

### 5.41 RESOLVED ISSUES

**Table 1. Resolved Issues of 5.41 Release**

| ID    | Original Issue                                                                       | Description/Resolution                                                                                                           | Notes                                                                                           |
|-------|--------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| 9792  | Copyright date in the help pages was only up to the year 2015                        | This has been corrected and the date range is now 1996-2018                                                                      | None                                                                                            |
| 10139 | SecureMail Outlook button was pointing to the wrong URL for on premise installations | The URL was made dynamic so that upon download of the button the config would contain the appropriate on premise company's URLs. | This only applies to on premise customers who use the DataMotion SecureMail for Outlook Plugin. |
| 15240 | Total View Reports time outs for large reports exceeding 1 month of time             | Removed limitation in place on the Total View report and now any size report can be generated.                                   | This applies to all tenants on the DataMotion SaaS and any on-premise customers who upgrade.    |

## KNOWN ISSUES

The following are known issues in this release.

**Table 2. Known Issues**

| ID    | Description                                                              |
|-------|--------------------------------------------------------------------------|
| 5656  | The company list is not in alphabetical order on the Manage Users page.  |
| 11466 | After replying to a message on the mobile site the Inbox tab disappears. |
| 11647 | The tab colors on the mobile site appear as large blocks.                |

| ID    | Description                                                                                                                                                                                                 |
|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 12531 | Group Mailboxes do not show the bytes, kilobytes, megabytes, in the size column. Only the number is displayed. For example in the Inbox a message will say 500 b, but in the Group Mailbox it will say 500. |
| 13004 | On the mobile site entering an email address without an @ symbol causes the message to be lost.                                                                                                             |
| 13159 | Some messages are showing an incorrect message status even though the message was opened and the attachment was downloaded.                                                                                 |
| 14068 | Clicking on More Message on the mobile site results in an Error Loading Page pop-up                                                                                                                         |
| 14069 | The Remember Me checkbox does not remember the username or email address of the user. This only seems to occur in specific situations where cookies are not enabled or on specific devices.                 |

## DOCUMENTATION

The following documentation is associated with this release:

**Table 3. DataMotion SecureMail Release Documentation**

| Doc. PN   | Pub. Date  | Title                                      | Updated |
|-----------|------------|--------------------------------------------|---------|
| 050004-06 | 10/30/2018 | Datamotion SecureMail User Guide           | Yes     |
| 050006-07 | 10/30/2018 | DataMotion SecureMail Administration Guide | Yes     |