



DataMotion Direct v6.3 Release Notes

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INTRODUCTION

These release notes provide information about the DataMotion Direct Release 6.3, including a summary of new features. This release marks the release of the Direct Messaging API for REST providing the full messaging feature set for those who wish to develop mobile applications or wish to use RESTful based APIs.

SYSTEM REQUIREMENTS

SUPPORTED PLATFORMS

Browsers

Internet Explorer 10

Internet Explorer 11

Firefox (current version)

Chrome (current version)

Safari (current version)

Mobile

iPhone

iPad 10 inch

Android phone

Android tablet

Direct Related Services

DPP – 1.6

Direct Messaging 6.3

XDR – 1.5

Operating Systems (Server)

Windows Server 2012 R2

SQL Server

SQL Server 2014 in compatibility mode

SQL Server 2016 in compatibility mode

NEW FEATURES IN THIS RELEASE

The following features are introduced in this release:

AUTOMATION DETAILS

It is now possible for a Trusted Agent or Administrator to view the Automation Details of any company by clicking on the new Automation Details button on the main page of the Direct Provisioning Portal. The resulting page will show the Automation Id and Automation Key of the company.

EDITABLE SEAT COUNT

This feature was highly requested after initial feedback for the new portal whereby any user who is either an Administrator or Trusted Agent can edit the Seat Count of individual companies without the need to contact DataMotion Support. This is easily accomplished by clicking the Edit Org button on the main page of the Direct Provisioning Portal and click the Edit button next to the current seat count. You will be asked to accept a brief set of terms but afterwards you can change the seat count to any number you wish up to 50,000.

NOTIFICATION RETRY

Another result of initial feedback was the need to add in the capability to resend notifications for account registration to users. This is critical for creating Trusted Agents during the provisioning process who might have lost or never received the account registration email which was stalling company provisioning for some users. You can also re-send notifications for standard users who use the Direct Messaging Portal if they never received their account registration notification as well. To re-send the notifications, a Trusted Agent or Administrator simply must go to the Users tab on the Direct Provisioning Portal, find the new envelope icon and select which notification they want to re-send. Please note that users who are not Administrators or Trusted Agents will not have a DPP (Direct Provisioning Portal) option available for re-send as regular users do not have access to that portal.

EDIT DOMAIN

The previous release of the Direct Provisioning Portal would not allow a domain to be altered in any way once it was added to the portal. This was cumbersome for users who were not sure what their domain should be at the time of provisioning and wound up needing a different domain in the end. To edit a domain a Trusted Agent or Administrator simply clicks on the pencil icon next to the domain's Name and on the following screen can choose to enter a different name or choose a different certificate type if desired.

DELETE DOMAIN

Any Administrator or Trusted Agent can simply click the red "X" icon next to the domain's Name and click the Delete button when the popup appears. This cannot be undone so be certain to delete only those domains which are no longer required by your organization or you will need to re-add the domain entirely.

DIRECT MESSAGING API FOR REST

The Direct Messaging API will now have a fully functional REST based API in addition to the traditional SOAP API that has been provided. All messaging features including send/receive, mailbox control, folder control, and account access are possible via this new REST API. This has been a long-awaited feature and will open up mobile development options for customers who are so inclined. Please note that as with the SOAP API access to this feature is not enabled by default, and a request will have to be sent to the DataMotion Support staff to enable the feature if it was not included during the initial purchase.

IMPROVED FEATURES IN THIS RELEASE

HEALTH PROVIDER DIRECTORY CHANGES

Through the Direct Provisioning Portal, it will now be possible to apply different organization info to users who need to be added to the Health Provider Directory. This feature was put into place for customers who have providers that do not work at the physical location of the provisioned tenant. This is typically a common case for EHRs and other health related technology providers who do not have providers of their own and are instead provisioning on the behalf hospital networks or practices. It is possible to use this feature for single user additions or multiple users via the Bulk Import section of the Direct Provisioning Portal if desired. If adding a single user via Add User a checkbox will be shown for users being added to the Health Provider Directory that if left unchecked will allow different organization info to be entered. For multiple users, the Bulk Import method now has additional columns contained in the appropriate spreadsheets for using different organization info.

NPI SEARCH

Whether adding a user or an organization it is now possible to fill in most of the information for them using the NPI search feature. Depending on the NPI that is searched the name and address information of the organization or provider being searched will be added to the appropriate fields.

RESOLVED ISSUES

The following-reported issues have been resolved in this release.

Table 1. Resolved Issues

Description	Resolution	Notes
Message Tracking report displayed european dates by default.	Corrected date format to display U.S. date format by default.	This corrected a side affect of the message tracking report being invalid.
Timezone discrepancies between the web portal and the API.	The timezone discrepancies shown in the message arrival times between the API and the portal were corrected to always reflect the same value.	
During daylight savings time the wrong timezone offset was displayed in the web portal.	This has been corrected and the portal will display the correct timezone offset.	
Sometimes the wrong support email would be displayed in message notifications.	The message notification for user registration and forgot password rarely displayed a system email instead of directsupport@datamotion.com . This has been corrected.	
Unknown was being displayed in the User Logon reports in the DMP.	Users logging into the DPP were showing Unknown in the Source column whenever the the User Logon report was run in the DMP. This has been corrected to display AdminApi in the Source column.	
Forward/reply messages were not matching date/time in some cases.	This has been corrected.	
DMP login was limited to 64 characters.	Direct Addresses can be provisioned with a limit of 254 characters however the DMP was limiting the login field to 64 making login for those users via portal impossible. This has been corrected and the DMP will now accept 254 characters for login.	

Description	Resolution	Notes
SOAP API was allowing users to create a folder with the name Inbox.	This caused significant issues with Inbox access as the presence of two Inbox folders conflicted with each other. The capability to create folders of the same name in this capacity has been removed.	
SOAP API was allowing users to create a folder with the name Track Sent.	Same as above except for Track Sent.	

KNOWN ISSUES

The following are known issues in this release.

Table 2. Known Issues

Description/Resolution
Validation errors on mobile site, such as incorrect logins, do not appear in red text.

DOCUMENTATION

The following documentation is associated with this release:

Table 3. DataMotion Direct Release Documentation

Doc. PN	Pub. Date	Title	Updated
050003-04	06/29/2015	Datamotion Direct User Guide	No
050005-04	05/12/2016	DataMotion Direct Messaging Portal Administration Guide	No
0500DP-01	08/18/2016	DataMotion Direct Provisioning Portal Admin Guide	05/11/2018
0500DA-01	07/27/2016	DataMotion Direct Provisioning API Reference Manual	No