



DataMotion SecureMail v.5.39

Release Notes

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DataMotion, Inc. Confidential and Proprietary Information.

200 Park Avenue, Suite 302

Florham Park, NJ 07960

USA

1 800-672-7233 or +1 973-455-1245

<http://www.datamotion.com/>

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INTRODUCTION

This release note provides information about the DataMotion SecureMail Release 5.39. The release information includes a summary of new features, issues resolved, and known limitations. This release includes an addition to the Group Mailboxes feature that allows delegates to delete messages from a group mailbox.

For more information about the product, including installation and configuration, see [Documentation](#) on page 8.

Refer to www.datamotion.com for product updates and for information about support policies, warranty coverage, and service offerings.

SYSTEM REQUIREMENTS

SUPPORTED PLATFORMS

Browsers

Internet Explorer 10

Internet Explorer 11 – Edge is not supported at this time

Firefox (current version)

Chrome (current version)

Safari (current version)

Mobile Devices

Apple iPhone

- Safari

Microsoft Windows Phone (limited support)

- Internet Explorer

Android Devices

- Chrome

Server Operating Systems

Windows Server 2012

Windows Server 2012 R2

SQL Server

SQL Server 2008

SQL Server 2012

SQL Server 2014

SQL Server 2016 – Please note that this release was tested primarily with this SQL version

Gateway

Gateway 4.15.2

NEW FEATURES IN THIS RELEASE

The following features are introduced in this release:

DELEGATE CAPABILITY TO DELETE AND MOVE MESSAGES WITHIN A GROUP MAILBOX

As an addition to the Group Mailboxes feature from the previous 5.38 release, this feature allows an assigned delegate of a Group Mailbox to delete any number of messages at any given time. This is a simple process wherein any delegate with access to a Group Mailbox may click the checkbox next to a desired message or messages and click the new **Delete** button.

DELEGATE CAPABILITY TO COPY A MESSAGE TO A FOLDER

Another addition to the Group Mailboxes feature, which allows an assigned delegate of a Group Mailbox to copy any number of messages to a folder on their own mailbox. This is also a relatively simple process where all a user has to do is click the checkboxes for the message or messages that they wish to copy and then select the desired folder in the Copy To Folder... drop-down. Please note that by copying a message there is no transfer of ownership taking place. To be brief the messages are actually forwarded to the desired folder, so be aware that any replies will be directed at whomever the message was last sent to.

RESOLVED ISSUES

The following-reported issues have been resolved in this release. If this a Maintenance Release, the most recent Maintenance Release is listed first. (Note that some Maintenance Releases may not be listed because they do not always require documentation.)

5.39 RESOLVED ISSUES

Table 1. Resolved Issues of 5.39 Release

Original Issue	Description/Resolution
The Forgot Password link on mobile devices was re-directing to the wrong page.	For some devices the Forgot Password page was not appearing as expected and instead routed to a page asking for a PIN code. More specifically the page usually stated “Secure Message Pickup (Step 1 of 2)”. This has been corrected.
There were timezone discrepancies between the SecureMail web portal and the SecureMail Messaging API.	When retrieving a message the API was not reflecting the user’s timezone choices put in by the web portal. After setting the DateTime to process from a singular location the issue was corrected and DateTime is now reflected accurately in both API and web portal.
A password reset notification was being sent to users who registered via mobile device.	Any users who accessed the registration email via mobile would successfully complete the registration process, but upon completion they would get the standard Password Reset notification. Created separate notification functionality for passwords set on the reset page and passwords set on the registration page which fixed the issue.
If a sender retracted a message sent to a Group Mailbox, delegates would still see the message.	This issue was corrected.
Password protected messages that were retracted by the sender could still be viewed by the recipients.	The messages were still accessible due to the key icon being left in place which accessed the password entry page to open the message. This has been corrected.
Password protected messages could not be viewed by Group Mailbox delegates	Password protected messages were causing a pending message error when opened by delegates who were never able to view these types of messages. This has been corrected.
The Group Mailbox property was not editable.	In the Admin Console it was not possible for company administrators to enable the Group Mailbox features without contacting DataMotion Support for assistance. This has been corrected, and all Group Mailbox fields are accessible by admins.



Original Issue	Description/Resolution
Group Mailbox Access Report shows a grammar error when missing the start or end date.	Whenever the Start or End Date was not entered, the error would have a grammar error where EndDate is supposed to be End Date. This has been fixed.
On the Forgot Password screen when using mobile the username is an option.	Username was actually not a working option when doing Forgot Password using a mobile device. This has been corrected and now only Email Address will be displayed.

KNOWN ISSUES

The following are known issues in this release.

Table 2. Known Issues

Description
POP3 is not supported on Windows 8 Phones.
Inserting embedded images does not correctly display on the web portal for the message receiver.
Date, time and email address don't line up on mobile devices.
Date and time does not match up on mobile according to the user's preferences.
The User Logon Report page displays the wrong name.
In the Secure Messaging API the Outbox search call does not work as expected.
Assigning a password to a user as an Administrator triggers an incorrect notification regarding their account.



DOCUMENTATION

The following documentation is associated with this release:

Table 3. DataMotion SecureMail Release Documentation

Doc. PN	Pub. Date	Title	Updated
050004-05	4/18/2017	Datamotion SecureMail User Guide	4/18/2017
050006-06	4/18/2017	DataMotion SecureMail Administration Guide	4/18/2017