



# DataMotion SecureMail Platform v5.38 Release Notes

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## INTRODUCTION

These release notes provide information about DataMotion SecureMail Release 5.38, including a summary of new features, issues resolved, and known limitations. This is a major release that includes newly implemented features including the release Group Mailboxes.

For more information about the product, including installation and configuration, see Documentation on page 11.

## SYSTEM REQUIREMENTS

### SUPPORTED PLATFORMS

#### Browsers

Internet Explorer 10

Internet Explorer 11 – **Edge browser has not been tested and is not supported at this time.**

Firefox (current version)

Chrome (current version)

Safari (current version)

#### Mobile Devices

##### Apple iPhone

- Safari

##### Microsoft Windows Phone

- Internet Explorer

##### Android Devices

- Chrome

## Server Operating Systems

Windows Server 2012

Windows Server 2012 R2

## SQL Server

SQL Server 2012

SQL Server 2014

## Gateway

Gateway 4.15.2

## NEW FEATURES IN THIS RELEASE

The following features are introduced in this release:

### GROUP MAILBOX FEATURES

The Group Mailbox features in this release allow for users of DataMotion SecureMail to designate other users within their company (or other companies if desired) as “delegates” who can view and reply to messages sent to their Inbox on their behalf. These delegates will access the Group Mailbox owner’s Inbox via a Group Inbox link where they will see all of the messages sent to the various group mailboxes they are delegates of (can be sorted based on To address). Configuration on the Admin side is simple for On-Premise customers with only three features that can be toggled On or Off. For those customers who are SaaS based, a request will need to be put into DataMotion Support.

Group Mailbox	
<b>Use Group Mailbox</b> When on, users will be able to use the Group Mailbox features from the links on the Member Center	* <input type="radio"/> Off <input checked="" type="radio"/> On
<b>Group Mailbox owners can add delegates from other companies</b> When on, group mailbox owners will be able to add delegates who are not in their company.	* <input type="radio"/> Off <input checked="" type="radio"/> On
<b>Group Mailbox delegate status track sent visibility</b> When on, senders who send to group mailboxes will be able to see the individual delegates' status in the messages in Track Sent items.	* <input type="radio"/> Off <input checked="" type="radio"/> On

A full reporting feature has also been included for tracking messages sent to Group Mailbox owners. This report is accessible in the same manner as all other reports in the Admin Console.

### DISABLE EMAIL ADDRESS EDITING

It is now possible to prevent users from editing their email addresses through the User Information page on their Member Center’s. For On-Premise customers it is very simple to toggle On or Off by going to the Admin Console and looking for the feature. Please note this is a company setting and no users will be able to change their email addresses if set to On.

<b>Disable email address editing</b> When on, users will not be able to edit their email address in their user preferences.	* <input type="radio"/> Off <input checked="" type="radio"/> On
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## FEATURES CHANGED FOR THIS RELEASE

The following features have been changed for this release:

### SAFE TLS FEATURE DESCRIPTION IN THE ADMIN CONSOLE

The Safe TLS feature required additional clarification text for customers who possess their own installations and are able to configure Safe TLS on their own. The description is now as follows:

**Send Safe TLS**

Full message contents will be sent via TLS encryption for message security. Note: notification links will continue to be sent along with full message content until the recipient establishes a password and logs into the portal once.

**DISCLAIMER:** DataMotion guarantees security of messages delivered over TLS to the recipient mail servers that accept such delivery. DataMotion's responsibility ends upon such delivery to these mail servers. Thereafter, DataMotion has no visibility into and is not responsible for how the messages are routed by the recipient's mail server to the recipient's Inbox.

### SECUREMAIL MESSAGING PORTAL NOW HAS BAA LINK

For convenience the footer of the SecureMail Messaging Portal now has a link at the bottom right of the page which contains the DataMotion BAA. This link is available from the Login page itself and does not require a login in order to view the BAA's content.

## RESOLVED ISSUES

The following-reported issues that have been resolved in this release. (Reference numbers are Support tickets.)

**Table 1. Resolved Issues**

Original Issue	Description	User Notes
When transferring a User from the Default Company, upon login there would be “Recipient User” as the wording for that user’s user type even if they were not a Recipient User to begin with.	Whenever a user was moved from the Default Company to a different company outside of the Default, the user’s user type would not accurately reflect their actual capabilities. This has been corrected.	Applies to on-premise based customers only, as the concept of Default Company does not exist otherwise.
It was not possible to remove Address Book access from some user types.	Whenever a user’s Address Book setting was turned to Off from within the user type properties screen in the Admin Console, it was not disabling their access properly. This has been corrected.	Applies to on-premise customers only.
The date/time settings of an admin user were not being reflected in their generated reports.	Changing the default date/time settings on the Preferences page, would not be accurately reflected in all reports generated via the Admin Console. This has been corrected.	None
Using a Windows Phone and Mobile Internet Explorer caused abnormal mobile site functionality.	When attempting to Reply, Reply All, and Forward messages using a Windows Phone and Internet Explorer, the resulting new message screen would have none of the expected To, From, Subject, Body information. This has been corrected, and the new message screen should retain the proper data.	None
It was not possible to send a message via the Mobile site if a comma was used as a separator.	When on the compose screen of the mobile site, attempting to separate email addresses in the To field by comma would cause a “message is incomplete” error in the UI. Made the comma symbol a valid separator to fix the issue.	Using comma’s in the mobile compose screen will no longer cause an error when sending.



Original Issue	Description	User Notes
When replying to messages on the mobile website there would sometimes be a format issue.	On occasion the mobile website would have an issue with formatting the reply message to users where all text would be on a single line, including the original message. This has been corrected.	None
A Recipient User could still access the Compose screen on the mobile site.	It was possible for Recipient User's to manually access the URL of the Compose screen on the mobile website. This has been corrected.	None
Mobile site on Windows Phone would show inbox of previously signed in user.	Retained page caching was rendering the former user's inbox even with a new user being signed in on the site with the same device. Corrected as a by-product of 6162.	None
Edge browser had password error issue when attempting to send a message.	If a user had an email address saved in the User ID field, the Compose screen automatically assumed that was the address being used to login and would check the "Password protect this message" checkbox under the Show Settings area. This has been corrected.	Edge Browser users should no longer have any issue remembering email addresses on the login page.
Invalid PIN code error on login.	The Invalid PIN code error would appear as a result of an issue present in the Bulk Import feature. This has been an issue for quite some time, but has been fixed in this release.	None
Case sensitive addresses were causing "You do not have permission to access MID XXX" error when using the Messaging API.	When using the Messaging API, users that were created with <a href="#">UserX@company.com</a> would not receive messages sent to <a href="#">userx@company.com</a> despite being seen as the same user on the system. This has been corrected.	None
The <DownloadValidated> element within the <CMHeader> was defined as an integer.	The definition of the <DownloadValidated> element being an integer was false and has been changed to correctly state that it is indeed a string.	None





Original Issue	Description	User Notes
<p>When a user denies a transfer request from the Import Recipient feature, the portal would state that it succeeded.</p>	<p>When using the Import Recipient feature whenever an intended recipient denied a transfer request the portal would tell the administrator that the action was successfully completed. This was contradictory as the next sentence stated the transfer action was cancelled.</p>	<p>None</p>
<p>There was a date/time discrepancy with messages being sent via the SecureMessagingAPI and the web portal.</p>	<p>The Secure Messaging API was not honoring the timezone preferences set by the user in their Preferences. This has been corrected and all sent/receive times will be presented as expected both in the portal and in API calls.</p>	<p>None</p>
<p>On the mobile site, logging in with no cobrand and tapping the back button, caused the cobrand to disappear.</p>	<p>This issue no longer occurs.</p>	<p>None</p>
<p>Recipient users on the mobile web site could not reply or forward messages.</p>	<p>Any user with the Recipient User user type was not able to reply to senders or forward messages to other email addresses. This has been corrected.</p>	<p>None</p>
<p>The third radio button under “Automatically Create Sender Accounts” in the Admin Console was confusing.</p>	<p>The “Off Send Safe TLS” radio button in the Admin Console for the “Automatically Create Sender Accounts” option was confusing as it was actually a legacy feature which did the exact same thing as the Off radio button.</p>	<p>The “Off Send Safe TLS” radio button was removed from the Admin Console (applies to on-premise customers only).</p>



## KNOWN ISSUES

The following table highlights the remaining issues on the DataMotion Platform and should be taken note of as it is possible to encounter them during everyday use.

**Table 2 – Known Issues**

Issue	Description
Date and time do not match up on mobile.	If a user sets their preferences to a different date and time zone, it will not be properly reflected in the mobile website.
Date, time, and email information does not line up properly.	The date, time and email address for messages in the mobile UI do not always display properly.
The mobile site does not scale properly on Windows Phones	When using the mobile site on a Windows Phone the buttons do not always line up as expected. Android and iPhones are not affected.
POP3 is not supported on Windows 8 Phones.	This is more of an incompatibility problem where POP3 has always been unstable when used with Windows Phones using the Windows 8 operating system.
Inserting a hyperlink into the text body of a message only works in the Internet Explorer 11 browser.	Old issue retained from previous releases of the SecureMail platform.
Inserting an embedded image into the message body will not display properly on the web portal UI.	Embedded images in the body of messages will show up in the web portal UI as an attachment to the message instead of being in the text body as expected. This normally occurs with signatures inserted into emails from Outlook or similar mail clients.
Attachments with parenthesis have the parenthesis removed when they are sent.	When attachments are sent in a message constructed in Mime format, with the new Safe TLS feature enabled, any attachments that have parenthesis in the filename will arrive without the parenthesis. For example a file such as “name (2).txt” will arrive as “name .text” where the (2) is gone.
For the REST API being released, there is an issue with displaying information from searches performed on the Outbox.	The pagination displayed when a search is performed on the Outbox is incorrect. For example an outbox with 11 messages would show 9 on the first page, and 2 on the second page. The first page should have 10 messages and the second page should have 1.



Issue	Description
Whenever a company's license count is exceeded the Manage Users Page may have a UI issue regarding the Import User link.	If a company's license count is exceeded the Add and Bulk Import links are removed from the page which is expected. However the Import User link is still retained on the page and is moved to the bottom left of the page which is not expected.

## DOCUMENTATION

The following documentation is associated with this release:

**Table 3. DataMotion SecureMail Release Documentation**

Doc. PN	Pub. Date	Title	Updated
050030-01	6/19/2015	DataMotion SecureMail Software Development Kit Reference Manual	Legacy
050004-03	7/13/2016	Datamotion SecureMail User Guide	Yes
050006-04	7/13/2016	DataMotion SecureMail Administration Guide	Yes
050020-01	6/5/2015	DataMotion SecureMail On-Premises Configuration Guide	No

