



DataMotion SecureMail Platform v5.36 Release Notes

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INTRODUCTION

These release notes provide information about the DataMotion SecureMail Release 5.36, including a summary of new features, issues resolved, and known limitations. This is a major release that includes newly implemented customer requests.

For more information about the product, including installation and configuration, see [Documentation](#) on page 9.

SYSTEM REQUIREMENTS

SUPPORTED PLATFORMS

Browsers

Internet Explorer 10

Internet Explorer 11

Firefox (current version)

Chrome (current version)

Safari (current version)

Mobile Devices

Apple iPhone

- Safari

Microsoft Windows Phone

- Internet Explorer

Android Devices

- Chrome

Server Operating Systems

Windows Server 2012

Windows Server 2012 R2

SQL Server

SQL Server 2012

SQL Server 2014

Gateway

Gateway 4.15.2

NEW FEATURES IN THIS RELEASE

The following features are introduced in this release:

AUTOMATICALLY ADD SIGNATURE

Improved the message signature feature by adding the capability for users to automatically use their signature in the message body of all messages in Compose. (Previously, users would need to click the “Add Signature” button to add their signature to each message.) This setting can be enabled on the Preferences page found in the Member Center.


TIME ZONE SETTING IN PREFERENCES

The Time Zone that appears in your messages, that is controlled on the Preferences page accessed from the Member Center, is now ordered by the time offset of the calendar clock of the computer. For example, if you are on a Windows machine, then the Time Zone drop-down in your Preferences will match the time zone drop-down of Windows. This makes it easier to locate a particular time zone when users need to change it. Note that the Time Zones that are listed only reflect the order of your machine’s time zones. No additional time zones have been added.

HIDE COMPOSE LINK

A new feature has been added to the Administration Console to allow Admins to disable or enable the Compose message option for users based on their user type. This setting can be accessed from the Member Center Administration Console option for “Administer your corporate accounts.” It is set to Off by default and must be directly turned to On by Admins. When turned On, it removes the Compose option from the menu bar and Member Center for users of the selected type. It will also make it impossible to go to the Compose page directly by entering its URL.

To configure this new feature, follow these steps:

1. Log into the DataMotion SecureMail web portal as an administrator.
2. Click the Member Center link in the menu bar to go to the Member Center, unless you are already there.
3. Click the Administrative Tools link on the right of the screen.
4. Click the Administer your corporate accounts link.
5. Find your company, and click the Company Properties  icon.
6. On User Types list on the left side of the screen, select the user type for which you want to configure the Hide Compose Link option.
7. Scroll down to the Interface – General section. The Hide Compose Link will be the last option in this section.
8. Click the On radio button, and then click the Save button at the top of the page.
9. The user type will no longer be able to see the Compose option in the web portal.

MAJOR UPDATE TO ONLINE HELP

The online help has undergone a major update. The content has been fully updated and improved to provide better clarification of the features available to users on the web portal.

COSMETIC USER INTERFACE IMPROVEMENTS

RSA Icon Has Been Removed

On the View Message page, the RSA icon has been removed.

RESOLVED ISSUES

The following-reported issues that have been resolved in this release. (Reference numbers are Support tickets.)

Table 1. Resolved Issues

TFS# Reference	Original Issue	Affected Products	Description	User Notes
5136	Help links in the web portal did not re-redirect properly.	All	The Help links inside of the files had a small encoding issue. This was corrected.	None
5248	No read receipt was sent when a message was read and it arrived via SFTP.	All	When a user had the Receive e-mail receipts in their Preferences set to Yes and they sent a message using SFTP the read receipt would not be sent. This has been corrected.	None
5679	Mailbox configurations using POP3 had performance impacts on users with large attachment data stored in their inboxes.	All	A change was made to how attachments are handled on the system to correct this issue.	Performance has been improved for users with POP3 mailbox configurations.
6218	The SecureMail Outlook Button was labeled improperly.	All	The issue has been corrected.	None
6576	There was a spelling error in the Software License Agreement.	All	The Software License Agreement had outdated references to CertifiedMail.com Inc. They have been changed to DataMotion, Inc.	None
6577	There was an outdated link in the server installer.	All	The web site link in the installer was linked to certifiedmail.com. This has been changed to link to datamotion.com.	None

TFS# Reference	Original Issue	Affected Products	Description	User Notes
6579	The Event Viewer would error if a recipient was moved and the recipient did not have a password.	All	If the recipient user had never logged in for the first time before being moved an error was generated. This has been corrected.	None
6612	Send Feedback link in the web portal help files was not working	All	The help links have been changed to send feedback to a new email address, correcting this issue.	The email address is also on the bottom of every help page, for those users who do not have desktop email clients.
6163	Admins were unable to view complete Message Tracking Reports if they selected To in the To/From drop-down	All	Previously the Message Tracking Report would only show messages if the sender and recipient were from the same domain within the administrator's company. This has been corrected.	None

KNOWN ISSUES

The following are known issues in this release.

Table 2. Known Issues

Description/Resolution
Script upgrade on three tier installations is not supported
Appearance of "invalid PIN code" during Direct account activation
Rich Text in Chrome Browser
Inserting hyperlinks into any browser except for Internet Explorer 11

DOCUMENTATION

The following documentation is associated with this release:

Table 3. DataMotion SecureMail Release Documentation

Doc. PN	Pub. Date	Title	Updated
050002-01	4/3/2015	DataMotion SecureMail Software Development Kit Reference Manual	Yes
050004-03	4/3/2015	Datamotion SecureMail User Guide	Yes
050006-03	8/22/2014	DataMotion SecureMail Administration Guide	No
050020-01	9/23/2014	DataMotion SecureMail On-Premises Configuration Guide	No

